

Minutes for CDHB Consumer Council Meeting

Monday 29th June 2009 1130 – 1330

Hakaterere/Rakaia Rooms - Level 3

Princess Margaret Hospital

“Nothing about us, without us”

Invitees	Maureen Arthurs, Richard Davison, Seulata Fui-Moagutuuli, Keith Gibb (chair), Jackie Girvan, Marian Hussen, David Lamb, Gythlian Loveday, Elizabeth Miller, Beth Nobes, Donald Pettitt, Robyn Rainey, Renee Sides, Jill Waldron, Gloria Weeks, Leanne White
Secretariat	Nigel Millar, Felicity Woodham
Visitors	
1. Apologies	Robyn Rainey, Beth Nobes, Marian Hussen, Richard Davison
2. Absent	Seulata Fui-Moagutuuli,
3. Welcome	
4. Minutes and Actions	<ul style="list-style-type: none"> ▪ Minutes taken as a true record ▪ Written to Canterbury Initiative (David Kerr) about ongoing involvement – no response as yet. ▪ SMHS - Requested timeframe from Sandra Walker – response received in an email. Verbally given by Felicity. Document is in draft, sitting with P&F; feedback included in the minutes. Beth Nobes to provide feedback to the Group upon her return. ▪ Flu Vaccine - Low uptake discussed – letter to go to contracted providers for their feedback. Better education given as one of the reasons. Suggestion that consumer input be offered for next year’s promotion. Letter to be sent to Kai Tiaki thanking them for raising this Action ▪ Poly-pharmacy – 2-3 meetings have been attended and hopefully will result in better management of medications. Phase 1 is to improve prescribing practice in the General Medicine teams. Patient’s yellow card should be updated upon discharge and staff to be made aware of this. Copy of the “Pill Pruner” was tabled.
5. Correspondence	<p>Clinical Board –</p> <ul style="list-style-type: none"> ▪ Two positions available. Remuneration would be given consideration – Nigel advised would be approx. 8 hours/month ▪ Clinical Board is considering having smaller meetings on specific issues to report back to wider group. ▪ Suggestion of Quality & Patient Safety Council disbanding therefore representation on Clinical Board more important where these issues will be raised. ▪ Nominations were called for by the Chair – 4 nominees who each gave 2 minute presentation of experience. Voting took place and results will be circulated. Successful nominees are Gythlian Loveday and David Lamb. Felicity to produce brief profile for each to check before sending to Nigel M. Action

6. Visions - Maureen Arthurs	<p>Has two sons and one daughter and about to become a grandmother. Affiliated to Ngai Tahu iwi. Has been a nurse aid in obstetrics; would have enjoyed continuing on and complete midwifery. Has had both hospital and polytechnic nursing training. Always interested in health and enjoys working at the coal-face.</p>
7. Meeting with David Meates, CEO	<ul style="list-style-type: none"> ▪ Written report was attached to agenda – any questions? ▪ Both Keith and Jill regarded the meeting as very promising, David appreciates the role of the CC. He is very accessible and both would feel very comfortable in approaching him again.
8. Facilities Master Plan	<ul style="list-style-type: none"> ▪ Contractor has been engaged to develop a facilities master plan ▪ Want to establish a number of streams with consumers represented, particularly on the Governance Group – Keith Gibb has accepted the invitation ▪ Contractor would like to present at the next CC meeting of 27 July – not the whole meeting approximately 45 minutes Action
9. Alcohol & Other Drug Services new care pathway	<p>Presentation given by Carmen Lowe, Psychiatrist, & Sandy McLean, Service Development Manager.</p> <ul style="list-style-type: none"> ▪ Issues raised were – duplication of services, access more readily available, eg WINZ, Primary Care. ▪ Consumers have been involved in the process review and proposed care pathway development ▪ CC enthusiastic about the integration being considered ▪ Important suggestion made – Sexual Childhood abuse could be picked up earlier during the comprehensive assessment
10. Reports CPHAC/DSAC End of Life Quality & Patient Safety Complaints Policy Review	<ul style="list-style-type: none"> ▪ No report – Richard is an apology. Need to keep pressure regarding disability representative. ▪ Report now Draft 5 – present to Clinical Board September 5th; request will be made for CC to receive copy. ▪ Already discussed earlier. ▪ Well conducted meeting and very positive experience – listened to consumer input. Will be invited to attend any further meetings. Decision made to separate and have one policy and one procedure document. Collate forms for complaints procedure and review within the Council. Felicity to check where to from here Action
11. Other Business	<ul style="list-style-type: none"> ▪ There were a few forums attended that highlighted a few issues for young people. Main concern culture of binge drinking. Youth Workers in high schools but not low decile schools ▪ No mental health education/awareness available in schools. Drugs and alcohol, sexual education available ▪ Youth 198 – Discussion regarding the change in funding and service provision – there is duplication of payments for services through capitation and separate contracts. Youth 198 to join a PHO. Concern held over the future of the service
12. Today	<p>What have we achieved on behalf of the consumers?</p>
<p>13. Next meeting: Monday 27th July 2009 1130 to 1330 (note: light refreshments will be available at 1115) Any agenda items please forward to Felicity Woodham – felicity.woodham@cdhb.govt.nz</p>	