

Minutes for CDHB Consumer Council Meeting

Monday 28th September 2009, 1130 – 1330
Hakaterere/Rakaia Rooms - Level 3
Princess Margaret Hospital

“Nothing about us, without us”

Invitees	Maureen Arthurs, Margaret Bates, Richard Davison, Seulata Fui-Moagutuuli, Keith Gibb (chair), Jackie Girvan, Marian Hussen, Gythlian Loveday, Elizabeth Miller, Beth Nobes, Renee Sides, Gloria Weeks
Secretariat	Nigel Millar, Felicity Woodham
Visitors	
1. Apologies	Robyn Rainey, Elizabeth Miller; Seulata Fui-Moagutuuli; Jackie Girvan; Maureen Arthurs; Donald Pettitt, Jill Waldron,
2. Absent	
3. Welcome	Stewart Haig, replacing Robyn Rainey
3. Minutes and Actions	
	<ul style="list-style-type: none"> ▪ Minutes taken as a true record ▪ Quorum question clarified – 7 attendees plus Chair. ▪ Richard Davison stepping down as Chair of HKPHO from November and therefore tenders resignation to Consumer Council. Felicity to co-ordinate nomination process. Action ▪ Elizabeth Miller also advised she is stepping down from Plunket ▪ Xcelr8 organisers happy for 5 members to attend and an email will be sent as to the format of the session and agenda to be followed. Felicity will ensure circulation of this information Action ▪ Nomination process for Chronic Conditions needs to be instigated. Felicity to co-ordinate. Action
4. Correspondence	<ul style="list-style-type: none"> ▪ Facilities Master Plan publicity was welcomed. Press release hopefully designed for both print and electronic media could assist the vision impaired community. Staff are being extensively involved ▪ Home Support criteria and carers duties have changed considerably. People will be reassessed for not only physical but social needs. Home Support providers may need some clarification of new criteria and how to work with disabled clients. Arrange for P&F to present to the Council. Action ▪ Examples given of abuse of the system. Council members were advised that where the CDHB is involved in the funding concerns can be addressed but some examples given are directly funded by the Ministry and therefore out of CDHB's control ▪ Mental Health Leadership Group – first meeting to be held Wednesday 30th September. List of members has not been generally circulated. ▪ EOI – This is Minister's request and two proposals being submitted from Canterbury. ▪ CEO up-date to be circulated each week. Plain text version

	required for visually impaired. Felicity to follow up. Action
5. Clinical Board	<ul style="list-style-type: none"> Gythlian already on the Board and Elizabeth to become replacement – unopposed. Meetings held third Tuesday 4:00 pm – 6:00 pm. Carol Kingsland to include in distribution lists. Action
6. Reports	<p>CPHAC/DSAC</p> <p>Summary of the influenza process given and excellent result. B4SC in Canterbury being done through primary care – nationally some doing very well and others not so well. Also disrupted by flu episode.</p> <p>End of Life</p> <p>Final draft report submitted to Clinical Board and since then publicity has occurred re Liverpool Care Pathway (LCP) which is to be adopted and questions have been raised. Whole point of the report was to arouse interest in EOL process and situation. LCP made debate happen. Jackie gave example of her father’s last week.</p> <p>Polypharmacy</p> <p>Meeting also being held 30th September. Over 100 responses back from both GPs and patients. Approx. 50% response from community pharmacies</p>
7. Flu Vaccination – 2010 programme	<ul style="list-style-type: none"> Presentation given by Michele Hider, CDHB Communications Manager; Stella Howard, CDHB Occupational Health Co-ordinator. <i>“When in Hospital you expect your doctors and nurses to not give you anything”.</i> Any assistance from the Consumer Council in getting the “message” out there would be appreciated. Suggestion to also contact the Nurses’ Council. Gloria suggested the slogan <i>“When we are in hospital we do not want to get the flu from our carers”.</i> Consumer Council will support and work closely with Communications. <p>Action – All - consider what action the Council wishes to take in the “flu vaccination programme</p>
8. Expression of Interest	<ul style="list-style-type: none"> <i>“Better Sooner More Convenient – health care”</i> Presentation given by Jane Cartwright. Primary Health Care Strategy released in 2001 has not delivered as well as anticipated so a group have come together to take primary care ahead – including community based services, NGOs, PHOs, DHB. Short time frame for submission – 5 weeks. <i>“This requires a patient centred system where individuals are active with health professionals in the management of their own treatment of care”</i> Rural response will be submitted; keep in contact with the process as described by Jane to ensure Canterbury is linked. Primary care needs to be strengthened for the future. This is not in conflict with the way in which the DHB is progressing. Discussion took place regarding “case manager” and it was pointed out that in Pacific community it is the CSW that is “the face”.
9. General Business	<ul style="list-style-type: none"> “I am Vision Impaired” signs not being used in Christchurch Hospital. The person impaired usually takes lead but because staff are not sure of process they are in front. Discussion took place and it was decided to write to Mary Gordon, Executive Director of Nursing. Action Meeting with CDH Board, 11 September, went really well – constitution of the committee and various things members are

	<p>involved with were discussed. Responses received as to consumer involvement were favourable.</p> <ul style="list-style-type: none"> ▪ Our Health System Showcase 09 is the next event, and will provide a learning experience of the key actions of Seeing 2020. Keith and Beth have 10 invites each, and will share with the group.
10. Today	<ul style="list-style-type: none"> ▪ Better informed; reacting to flue vaccination programme; have the invitations to continue our involvement.
11. Next meeting:	<p>Monday 2nd Novembers 2009 1130 to 1330 (<u>note</u>: light refreshments will be available at 1115)</p> <p>Any agenda items please forward to Felicity Woodham – felicity.woodham@cdhb.govt.nz</p>

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