

Minutes for CDHB Consumer Council Meeting

Monday 2nd November 2009, 1130 – 1330
Hakaterere/Rakaia Rooms - Level 3
Princess Margaret Hospital

“Nothing about us, without us”

Invitees	Maureen Arthurs, Margaret Bates, Richard Davison, Seulata Fui-Moagutuuli, Keith Gibb (chair), Jackie Girvan, Stewart Haig, Marian Hussen, Gythlian Loveday, Elizabeth Miller, Beth Nobes, Donald Pettit; Renee Sides, Jill Waldron, Gloria Weeks.
Secretariat	Nigel Millar, Felicity Woodham
Visitors	
1. Apologies	Elizabeth Miller; Renee Sides, Maureen Arthurs; Donald Pettitt, Jill Waldron; Gloria Weeks;
2. Absent	Richard Davison
3. Minutes and Actions	<ul style="list-style-type: none"> ▪ Minutes taken as a true record ▪ Involvement in the Canterbury Initiative. Bruce Penny and David Kerr to be invited to December council meeting. Action ▪ Approached by Musculoskeletal Group and Felicity has asked Arthritis Groups. Clare Richards ▪ Aged Care Services – Presentation at the next meeting. No consumers have been involved in this. Sample of the tool (InterRai) requested by Council. Action ▪ Clinical Board – Liz Miller accepted nomination ▪ Flu Vaccinations – Must be monitored to ensure it is working. Important for nursing and allied health workers to be vaccinated and for Council members to be actively promoting. Jackie offered to speak with carers regarding the importance of vaccination. Regular liaison with Communications Department required. Guidelines to be brought up as well as vision impaired signage by Felicity with appropriate persons. Action ▪ Mental Health Leadership Group – Felicity updated the Council together with Beth Nobes. Some issues were raised regarding make-up of Group and also TOR, especially representation of Pacific people and Refugee & Migrants. Process followed on establishment to be checked and TOR and membership list will be distributed to Council members. Report given next meeting. Action ▪ Complaints process – Keith to write on behalf of the Council. To focus on monitoring outcomes of complaints received. Action ▪ PHO nomination – close today. Invites went to all PHOs ▪ Xcelr8 Group – Combination of clinicians and managers. Those who attended thought worthwhile and feedback received was very good; have requested a further 5 representatives – 30/11/09 2:00 pm. ▪ Showcase 2009 – Learning experience, both Beth and Keith have invitations to hand out

4. Correspondence	<ul style="list-style-type: none"> ▪ Acknowledge Robyn Rainey's contribution and participation during her time as a member of the Council. Letter to be sent Action
5. Reports CPHAC/DSAC Clinical Board Polypharmacy	<ul style="list-style-type: none"> ▪ First meeting 17/11/09 and information received by representatives ▪ Questionnaire completed with a 60% response rate – great. No statistically significant change in pill numbers prescribed on admission and discharge. Cohort of 500 people in 5 weeks. Another survey to be conducted in December to measure any change in prescribing practice among general medical teams ▪ Yellow card issue raised, not well managed by hospital staff and patients – all information shown be validated. Add this to Mary Gordon's letter. Action ▪ Action from project is to investigate a medication discharge summary electronically transmitted to community pharmacy.
6. Community Pharmacy (presentation)	<ul style="list-style-type: none"> ▪ Information showing services presently unfunded and average costs applicable were discussed. ▪ Issues faced by pharmacist such as more complex dispensing; professional assistance, etc. in the delivery of medicines to patients. ▪ It was also highlighted that some pharmacies do not charge anything; some charge \$0.50; some charge \$1.00; some charge \$1.50. ▪ CDHB advised that these charges were not allowed under the current contract. ▪ Access already given to pharmacies for authority number database. ▪ Discussions are being held between pharmacies and DHB in Canterbury with the hope of some resolve. <p>Summary</p> <ul style="list-style-type: none"> ▪ Council was invited to submit a proposal as to what they thought the best way to manage this. Members to provide some input for a short session at next meeting. ▪ Presentation to be circulated. Action
7. Today	<ul style="list-style-type: none"> ▪ Better informed in pharmaceutical process.
8. Next meeting: Monday 7th Decembers 2009 1130 to 1330 (note: light refreshments will be available at 1115) Any agenda items please forward to Felicity Woodham – felicity.woodham@cdhb.govt.nz	